PRIVACY POLICY

Purpose of the Privacy Policy
Delusion Park Ltd. (hereinafter referred to as the Service Provider, Data Controller) as data controller, acknowledges the content of this legal notice as binding on itself. It undertakes to ensure that all data processing related to its activities complies with the requirements set out in this policy and in the applicable national legislation, as well as in legal acts of the European Union.
The privacy policy arising in connection with the data processing of the Data Controller is continuously available at the https://www.delusionpark.com, https://www.lasery.hu address.

The Data Controller reserves the right to change this information at any time. Of course, you will notify your audience in due time of any changes.
If you have any questions related to this announcement, please write to us and our colleague will answer your question.

The Data Controller is committed to the protection of the personal data of its customers and partners, and considers it extremely important to respect the right of its customers to informational self-determination. The Data Controller treats the personal data confidentially and takes all security, technical and organizational measures that guarantee the security of the data.
The Data Controller describes its data management practices below.

Data controller's details
If you would like to contact our Company, you can contact the data controller by e-mail and phone number.
The Data Controller shall delete all e-mails received by it, together with the data of the data, after a maximum of 1 year from the date of disclosure.

Name: Delusion Park Kft.
Headquarters: 3300 Eger, Faiskola u. 15.
Registration authority: Heves County Court of Registration
Company registration number: 10-09-035492
Tax number: 25434491-2-10
Representative: Csaba Lázár
Phone number: 302995551
Email: csabalazar@delusionpark.com
Website: www.delusionpark.com , www.lasery.hu

Scope of personal data processed
Personal data to be provided during the optional Registration: email, name.

Technical data
The Data Controller selects and operates the IT tools used to manage personal data in the provision of the service in such a way that the processed data:

- accessible to authorized persons (availability);
- its authenticity and authentication are ensured (authenticity of data management);
- its invariability can be verified (data integrity);
- be protected against unauthorized access (confidentiality of data).

The Data Controller protects the data with appropriate measures against unauthorized access, alteration, transmission, disclosure, deletion or destruction, as well as accidental destruction.

The Data Controller ensures the protection of the security of data processing with technical, organizational and organizational measures that provide a level of protection appropriate to the risks arising in connection with data management.

The Data Controller retains it during data processing

- confidentiality: protects the information so that only those who are authorized to do so can access it;
- integrity: protects the accuracy and completeness of the information and the method of processing;
- availability: ensures that when an authorized user needs it, they can actually access the information they want and have the tools to do so.

Cookies

The function of cookies

- collect information about visitors and their devices;
- remember the individual settings of visitors, which may be used, e.g. when using online transactions, so that they do not have to be typed again;
- facilitate the use of the website;
- provide a quality user experience.

In order to provide customized service, a small data package, called a cookie, is placed on the user's computer and read back during a subsequent visit. If the browser returns a previously saved cookie, the service provider that manages the cookie has the option to link the user's current visit to previous ones, but only with respect to its own content.

Duration of data processing
The data storage period of the given cookie, more information is available here:

Google General Cookie Policy:
https://www.google.com/policies/technologies/types/
Google Analitycs factsheet:
https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage?hl=hu
Facebook factsheet:
https://www.facebook.com/ads/preferences/?entry_product=ad_settings_screen

Legal background and legal basis of cookies:

The legal basis for data processing is your consent pursuant to Article 6 (1) (a) of the Regulation.

The main features of the cookies used by the website:

Cookies strictly necessary for operation: These cookies are essential for the use of the website and allow you to use the basic functions of the website. In the absence of these, many of the site's features will not be available to you. The lifetime of these types of cookies is limited to the duration of the session.

Cookies to improve your user experience: These cookies collect information about the user's use of the website, such as which pages he visits most often or what error message he receives from the website. These cookies do not collect information that identifies the visitor, that is, they work with completely general, anonymous information. The data obtained from them is used to improve the performance of the website. The lifetime of these types of cookies is limited to the duration of the session.

Third-party cookies (analytics)
Google Adwords cookie When someone visits our site, the visitor's cookie ID is added to the remarketing list. Google uses cookies, such as NID and SID cookies, to customize the ads you see in Google products, such as Google Search. For example, we use these cookies to remember your recent searches, past interactions with individual advertisers' ads or search results, and visits to advertisers' websites. AdWords conversion tracking uses cookies. To track sales and other conversions resulting from an ad, cookies are saved on the user's computer when the person clicks on an ad. Some common uses of cookies include selecting ads based on what's relevant to a user, improving reporting on campaign performance, and avoiding showing ads that the user has already viewed.

Google Analytics cookie: Google Analytics is Google's analytics tool that helps website and app owners get a more accurate picture of their visitors' activities. The service may use cookies to collect information and report statistical data on the use of the website without individually identifying visitors to Google. The main cookie used by Google Analytics is the "__ga" cookie. In addition to reporting website usage statistics, Google Analytics, along with some of the advertising cookies described above, can also be used to show you more relevant ads across Google products (such as Google Search) and across the web.

Remarketing cookies: May appear to past visitors or users when browsing other sites on the Google Display Network or searching for terms related to your products or services

Session cookie: These cookies store the visitor's location, browser language, payment currency, their lifetime is when the browser is closed, or up to 2 hours.

Mobile version, design cookie: Detects the visitor's device used and switches to full view on mobile. Its service life is 365 days.

Cookie acceptance cookie: When you arrive at the site, you accept the cookie storage statement in the warning window. Its service life is 365 days.

Facebook pixel (Facebook cookie) A Facebook pixel is a code that can be used to report conversions on a website, to create audiences, and to provide the page owner with detailed insights into visitors' use of the website. With the help of the Facebook pixel, you can display personalized offers and advertisements to the visitors of the website on the Facebook interface. You can review Facebook's Data Policy here:
https://www.facebook.com/privacy/explanation

If you do not agree to the use of cookies, certain features will not be available to you. You can find more information about deleting cookies at the following links:

- Internet Explorer: http://windows.microsoft.com/en-us/internet-explorer/delete-manage-cookies#ie=ie-11
- Firefox: https://support.mozilla.org/en-US/kb/cookies-information-websites-store-on-your-computer
- Mozilla: https://support.mozilla.org/hu/kb/weboldalak-altal-elhelyezett-sutik-torlese-szamito
- Safari: https://support.apple.com/kb/ph21411?locale=en_US
- Chrome: https://support.google.com/chrome/answer/95647

Data related to online ordering: name, address, telephone number, tax number

Data related to online administration: name, address, telephone number, tax number

Newsletter-related data

Data processing activities related to newsletter sending
Name of company operating the newsletter system: Mailchimp (The Rocket Science Group LLC)
Contact details of the company operating the newsletter system:
https://mailchimp.com/contact/

The Data Processor participates in the sending of newsletters on the basis of the contract concluded with the Data Controller. In doing so, the Data Processor processes the name and e-mail address of the data subject to the extent necessary for the newsletterprocess.

Purpose, method and legal basis of data processing

General data processing guidelines
The data processing of the Data Controller's activities is based on voluntary consent or statutory authorization. In the case of data processing based on voluntary consent, data subjects may withdraw their consent at any stage of the processing.

In some cases, the processing, storage and transmission of a certain set of data provided is required by law, of which we notify our customers separately.

We draw the attention of the data providers to the Data Controller that if they do not provide their own personal data, the data provider is obliged to obtain the consent of the data subject. Its data processing principles are in line with the applicable legislation on data protection, in particular:

- Act CXII of 2011 on informational self-determination and freedom of information (Privacy Act);
- Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation, GDPR);
- Act V of 2013 on the Civil Code (Civil Code);
- Act C of 2000 on Accounting (Act on Accounting);
- Act LIII of 2017 on the Prevention and Combating of Money Laundering and Terrorist Financing (Pmt.);
- Act CCXXXVII of 2013 on Credit Institutions and Financial Enterprises (Hpt.).

Physical storage locations for data
Your personal data (i.e. data that can be associated with your person) may be processed in the following ways: on the one hand, in connection with maintaining an Internet connection, technical data about the computer, browser, internet address you are using, visited pages are automatically generated in our computer system, and on the other hand, you can also provide your name, contact details or other data if you wish to have a personal relationship when using the website to move on with us.

Data transfer, data processing, the circle of those who get to know the data

Accounting:
Name of the data processor: Numeral Kft.
Registered office of the data processor: 3300 Eger, Fenyő u 13.
E-mail address of the data processor: Kata Albert katakatona56@gmail.com

In connection with invoicing, the tax authority is entitled to know the personal data provided by the Users for this purpose in the course of its activities. Details of the tax authority:
Name of the data processor: National Tax and Customs Administration
Contact details of the Data Processor: https://www.nav.gov.hu/nav/kapcsolat

In order to deliver the ordered products, we use courier companies as data processors. The data of the data processors are as follows:
Name of data processor: DHL
Contact details of the Data Processor: https://www.dhl.com/hu-hu/home.html

The fee for the order can be paid through the interface of a bank service provider as a data processor. The data of the data processor are as follows:
Name of processor: PayPal
Contact details of the Data Processor: https://paypal.hu

The Data Processor participates in the registration of orders on the basis of the contract concluded with the Data Controller. In doing so, the Data Processor manages the name, address, telephone number, number and time of orders of the data subject within the civil limitation period.

Rights and enforcement possibilities of the data subject
Within the period of data processing, you have the following rights in accordance with the provisions of the Regulation:

- Right to withdraw consent
- access to personal data and information related to data processing
- right to rectification
- restriction of processing,
- right to erasure
- right to object
- right to portability.

If you wish to exercise your rights, this entails identification of you and the Data Controller must communicate with you as a matter of necessity. Therefore, in order to identify, it will be necessary to provide personal data (but the identification can only be based on data that the Data Controller processes about you anyway), and your complaint about data processing will be available in the Data Controller's email account within the period indicated in this prospectus, in connection with the complaints. If you were our customer and would like to identify yourself for the purpose of complaint handling or warranty administration, please also provide your order ID for identification. By using this, we can also identify you as a customer.

The Data Controller shall respond to complaints related to data processing within 30 days at the latest.

Right to information
The controller shall take appropriate measures to provide data subjects with all the information referred to in Articles 13 and 14 of the GDPR and any information pursuant to Articles 15 to 22 and 34 in a concise, transparent, intelligible and easily accessible form, using clear and plain language.

Right of access by the data subject
You have the right to obtain from the Controller confirmation as to whether or not personal data concerning you are being processed, and, where that is the case, the right to:

- access to the personal data processed and

- the following information shall be communicated by the Data Controller:
- the purposes of the processing;
- the categories of personal data we process about you;
- information on the recipients or categories of recipients to whom the personal data have been or will be disclosed by the Controller;
- the envisaged period for which the personal data will be stored or, if that is not possible, the criteria used to determine that period;
- the right to request from the Controller rectification or erasure of personal data or restriction of processing of personal data concerning you and, where processing based on a legitimate interest, to object to the processing of such personal data;
- the right to lodge a complaint with a supervisory authority;
- if the data was not collected from you, any available information about its source;
- the existence of automated decision-making (if such a procedure has been used), including profiling, and at least in these cases, meaningful information about the logic involved, as well as the significance and the envisaged consequences of such processing for you.

The purpose of exercising this right may be aimed at establishing and verifying the lawfulness of data processing, therefore, in the event of a request for multiple information, the Data Controller may charge a fair reimbursement in exchange for the provision of the information.

The Data Controller ensures access to personal data by providing you with the processed personal data and information by e-mail after your identification. If you have a registration, access will be granted in such a way that you can view and verify the personal data we process about you by logging into your user account.

Please indicate in your request whether you are requesting access to personal data or requesting information about data processing.

Right to rectification
You have the right to obtain from the Data Controller without delay the rectification of inaccurate personal data concerning you.

Right to erasure
The data subject shall have the right to obtain from the controller the erasure of personal data concerning him or her without undue delay where one of the following grounds applies:

- the personal data are no longer necessary in relation to the purposes for which they were collected or otherwise processed;
- the data subject withdraws consent on which the processing is based and there is no other legal ground for the processing;
- the data subject objects to the processing and there are no overriding legitimate grounds for the processing;
- the personal data have been unlawfully processed;
- the personal data must be erased for compliance with a legal obligation in Union or Member State law to which the controller is subject;
- the personal data have been collected in connection with the offer of information society services.

The erasure of data cannot be initiated if the processing is necessary: for the purpose of exercising the right to freedom of expression and information; for compliance with a legal obligation which requires processing by Union or Member State law to which the controller is subject or for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller; for reasons of public interest in the field of public

health or for archival, scientific or historical research purposes or statistical purposes; or for the establishment, exercise or defence of legal claims.

Right to restriction of processing
At the request of the data subject, the Data Controller shall restrict the processing if one of the following conditions is met:

- the accuracy of the personal data is contested by the data subject, in which case the restriction for that period
- applies to it, which allows the accuracy of personal data to be verified;
- the processing is unlawful and the data subject opposes the erasure of the personal data and requests the restriction of their use instead;
- the controller no longer needs the personal data for the purposes of the processing, but they are required by the data subject for the establishment, exercise or defence of legal claims; or
- the data subject has objected to the processing; In this case, the restriction applies to the period until it is established whether the legitimate reasons of the data controller take precedence over the legitimate reasons of the data subject.

Where processing has been restricted, personal data shall, with the exception of storage, only be processed with the data subject's consent or for the establishment, exercise or defence of legal claims or for the protection of the rights of another natural or legal person or for reasons of important public interest of the Union or of a Member State.

Right to data portability
If the processing is carried out by automated means, or if the processing is based on your voluntary consent, you have the right to request from the Data Controller to receive the data provided by you to the Data Controller, which the Data Controller provides to you in xml, JSON or csv format, if this is technically feasible, you may request that the Data Controller transfer the data in this form to another data controller.

Right to object
The data subject shall have the right to object, on grounds relating to his or her particular situation, at any time to processing of personal data concerning him or her which is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller, or to processing which is necessary for the purposes of the legitimate interests pursued by the controller or by a third party, including profiling based on those provisions. In the event of an objection, the controller shall no longer process the personal data unless compelling legitimate grounds override the interests, rights and freedoms of the data subject or for the establishment, exercise or defence of legal claims.

Automated individual decision-making, including profiling
The data subject shall have the right not to be subject to a decision based solely on automated processing, including profiling, which produces legal effects concerning him or her or similarly significantly affects him or her.

Right of withdrawal
The data subject shall have the right to withdraw his or her consent at any time.

Right to apply to the courts
In the event of a violation of his rights, the data subject may turn to the court against the data controller. The court shall deal with the case as a matter of priority.

Data Protection Authority Procedure
Complaints can be lodged with the National Authority for Data Protection and Freedom of

Information:

- Name: National Authority for Data Protection and Freedom of Information
- Headquarters: 1125 Budapest, Szilágyi Erzsébet fasor 22/C. Mailing address: 1530 Budapest, Pf.: 5.
- Phone: 0613911400
- Fax: 0613911410
- E-mail: ugyfelszolgalat@naih.hu Website: http://www.naih.hu

Miscellaneous

Information on data processing not listed in this prospectus is provided at the time of data collection.

We inform our clients that the court, the prosecutor, the investigating authority, the infringement authority, the administrative authority, the National Authority for Data Protection and Freedom of Information, the National Bank of Hungary, or other bodies authorized by law may contact the data controller to provide information, disclose or transfer data, or provide documents.

The Data Controller shall disclose personal data to the authorities – if the authority has indicated the exact purpose and scope of the data – only to the extent and to the extent that is strictly necessary to achieve the purpose of the request.

This document contains all relevant data processing information related to the operation of the webshop in accordance with the General Data Protection Regulation 2016/679 of the European Union (hereinafter referred to as the Regulation. GDPR) and Act CXII of 2011 (hereinafter referred to as the Privacy Act).